

**RMA-form**

In case you have a claim and/or want to return a product for repair or inspection please complete this form, save it and send it per email to [qa@hbproducts.dk](mailto:qa@hbproducts.dk)

After our review we will issue a RMA number.

PLEASE NOTE: We can't handle returns without such.

The RMA number must be used as reference on all papers and the product must be labeled with the same.

<b>Customer information</b>			
Company:*		Division/unit:	
Address:		ZIP code.	
City:		Country:	
Contact:*		E-mail:*	
Telephone (direct):	+	Cell phone.	+
<b>Product information</b>			
Product:*		Type/model:*	
Delivered, date:		Serial/batch no.:	
Invoice no.:		HB Order no.:*	
Your ref.:		Qty:	
Do you expect the product to be under warranty?		YES	NO
<b>Reason of this claim</b>			
Description:*			
Please describe as detailed as possible "not working" or "faulty sensor" is not fulfilling			
Operation conditions:			
Mechanical failure:		Electrical failure:	
Comments:			
HB Products		RMA-nr.	

\* Information required in order to issue a RMA no.